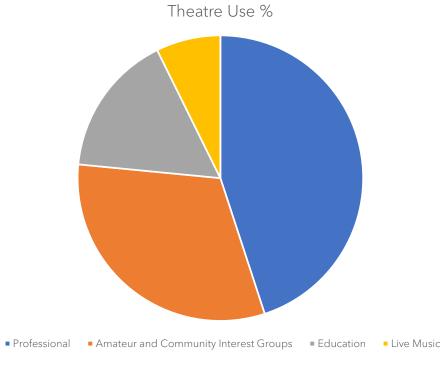


	Theatre Use
	modulo coo
Professional	45
Amateur and Community Interest Groups	31.58
Education	16.19
Live Music	7.29

What happens at the theatre?

A **closer look** at theatre usage

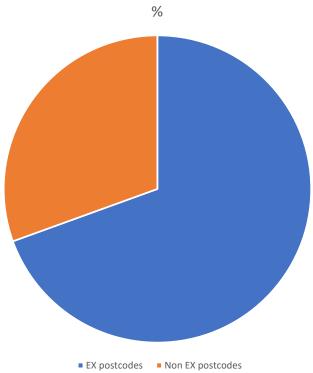






Sidmouth

Where are customers coming from?

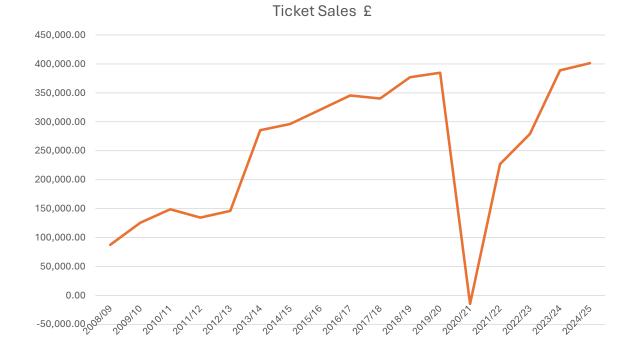




	Where are customers coming from? %
EX postcodes	69.48
Non-EX postcodes	30.52



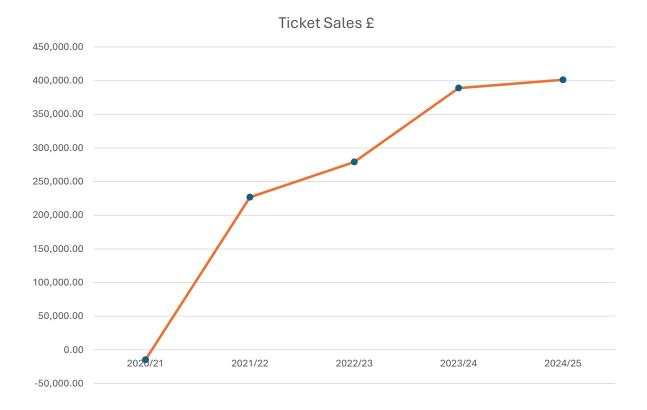
Year	Ticket Sales £
2008/09	87,555.40
2009/10	125,663.50
2010/11	148,760.70
2011/12	134,448.40
2012/13	145,966.70
2013/14	285,329.10
2014/15	296,267.50
2015/16	320,775.00
2016/17	345,443.70
2017/18	340,156.50
2018/19	376,969.00
2019/20	384,656.20
2020/21	-14,611.50
2021/22	226,868.00
2022/23	279,189.00
2023/24	388,991.63
2024/25	401,214.46









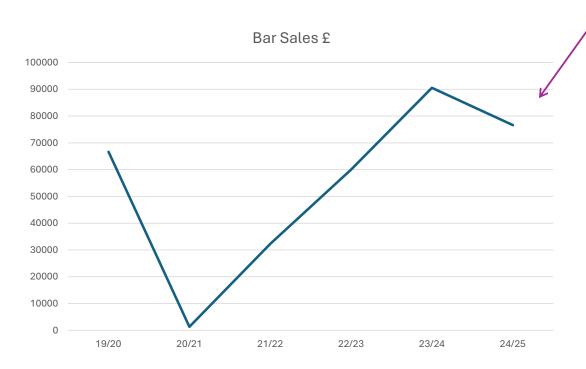




Post Covid audience recovery trend



Year	Bar Sales £
19/20	66612.5
20/21	1317.4
21/22	32262.62
22/23	59988.16
23/24	90480.39
24/25	76590.97







(Closure for building work)



Sidmouth Summer Play Festival

We are honoured to be custodians of the Summer Season at the Manor Pavilion Theatre. Working closely with the incredible team at the theatre, we are able to bring *A Class* productions to Sidmouth.

<u>Andrew Beckett - Paul Taylor-Mills Company</u>











THE RESULTS



A Brief Overview

- The survey was open for the month of December 2024
- We emailed The Big Survey to **9,682 people**
- 52% of people opened the email (4,996 people)
- **656** people completed the survey
- The survey was anonymous, and any question could be skipped
- There was also an opportunity to comment at the end

We have a friendliness score of 9.4 out of 10



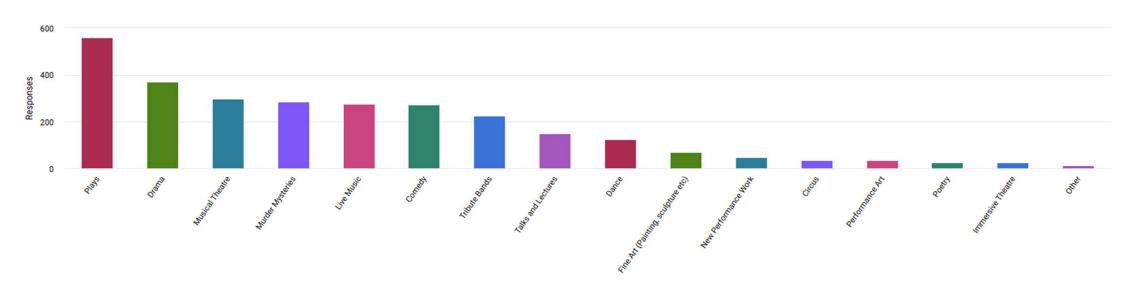
On a scale of 1 to 10, (ten being the highest) how likely would you be to recommend the theatre to a friend

Average score 9.43



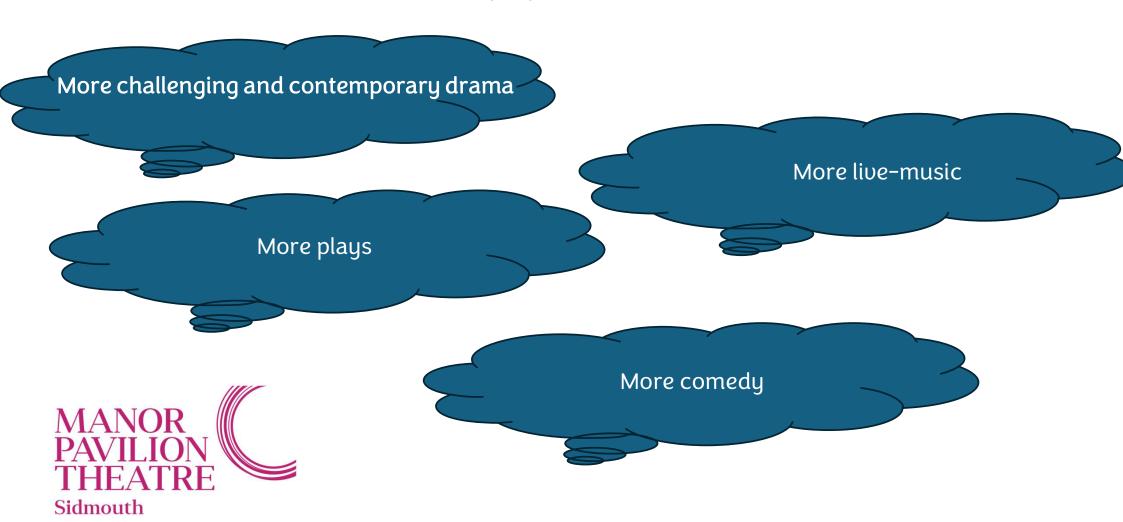


What do people like seeing?





What would people like to see more of?



We asked people what their favourite shows were

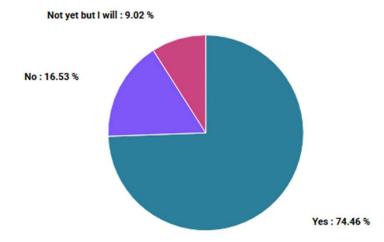
- 1. Summer Play Festival
- 2. Steampunk Orchestra
 - 3. Variety By The Sea
- 4. Christmas Pantomime
 - 5. Tribute Bands



• Do you come to the Summer Play Festival?

The Summer Play Festival

- Most popular fixture
- Most mentions
- Most attended



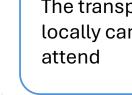


Box office opening hours

Constructive Criticism

More online advertising and a greater presence on social media are needed

More matinees



The transport infrastructure locally can make it difficult to Improvements to seating and refurbishment is needed



Comments

At the end of the survey there is an opportunity to leave a comment. This was overwhelmingly positive with too many to list them all. Here is a quick look at the stats:

346 Comments in total

Most repeated comments

- 1. Welcoming and friendly staff 60 mentions
- 2. We are lucky to have such a great theatre / it is an asset to the community 52 mentions
- 3. I plan my holiday / I visit Sidmouth because of the theatre **32 mentions** with **6 people** saying it influenced their decision to buy property here!



5 people referred to it as 'The Jewel in the crown' of Sidmouth / East Devon





Looking to the future...

- Refurbishment taking place in the auditorium
- Taking the feedback from The Big Survey to help us grow
- Continuing with the Play Season and developing it (a local writer is writing a book about it too)
- New comedy nights as requested by the public
- More contemporary drama as requested
- Continue longstanding relationships with local societies and support for youth theatre